

Managing Team Response (MTR®) - Automated Hourly Rounding – The Big Picture

“We have seen an increase in our Press Ganey® scores of about 7 points in just a few months”

*“Our Patients and their Families really appreciate seeing the **Staff Visits** on the Patient Room Board. It comforts them to know they are being seen regularly and gives them confidence they are well cared for.”*

Your Nurse: Jennifer
Assistant: Kendra
Staff Visits:
2:19 PM
2:19 PM
2:07 PM
1:58 PM
1:07 PM
12:54 PM
12:50 PM
11:46 AM
11:15 AM
10:48 AM
9:08 AM
8:45 AM
Your Physician: Robert Clemens
Activity Level: Up in Chair
Schedule: Care Conference 1/28 4:00PM
MRI 1/29 9:00AM
Ultrasound 1/29 12:00PM
Comments: Keep head of bed up 30 degrees. If you have any questions don't hesitate to press your call light.
Goals: Walk the hall three times a day with assistance
Diet: Clear Liquid
Wednesday, January 28th, 2015 4:33 pm
Good Afternoon! Sara De Vries
Contact Information: Daughter: Rita - 555-1212
Room # 202
Phone # 722-8202
Care Coordinator
Clare
Community Health

| HR | Caregiver | Time Out | Room | Patient | Nurse | Av |
|----|-----------|----------|------|--------------------|----------|-----|
| ● | Evan | 5:01 P | 348 | Gwen Marra | Marsha | Ew |
| | | | 350 | | | |
| ● | Marsha | 5:15 P | 352 | George Washburn | Marsha | Ew |
| ● | Evan | 4:14 P | 354 | Thomas Jeffrey | Marsha | Ew |
| ● | Stacia | 5:02 P | 356 | Antonio Mora | Jennifer | St |
| ● | Laura | | 358 | Ashley Bohmenkamp | Laura | Er |
| ● | Erin | 5:04 P | 360 | Myra (June) Brandt | Laura | Er |
| | | | 362 | | | |
| ● | Evan | 4:44 P | 364 | Randy Rockwell | Jennifer | St |
| ● | Marsha | 5:06 P | 366 | Owen Sandbulte | Marsha | Ew |
| ● | Jennifer | 4:20 P | 368 | Donald Naimoli | Jennifer | St |
| ● | Andrew | 4:02 P | 370 | Mary Scooter | Jenny | Ar |
| ● | Lizbet | | 372 | Julene Dekkers | Mark | Liz |
| ● | Jenny | 4:19 P | 374 | Mary Evink | Jenny | Ar |
| ● | Stacia | 5:10 P | 376 | Phillip Sullivan | Jennifer | St |
| ● | Laura | 4:59 P | 378 | John Olthoff | Laura | Er |

*“Our team can see at a glance the patient that needs to be seen next. Not only has it reduced call lights but it has really developed a **team spirit**. Everyone wants to make sure all the patients are seen for their rounds even if it isn't 'their turn'.”*

“Caregivers know when a patient needs rounding because of the hallway cues on the Precautions Display. Since all the key precaution data is also right there they feel confident stepping in to check on a patient as opposed to having to find the nurse or waiting for something to happen (fall, call light, etc..)”

Report Type: Basic Report
Start Date: 08/25/2015 00:00:00
End Date: 08/25/2015 23:59:59
Room Number: 352

Total visits : 103
Total Time in room : 7h 2m 27s
Average Time in room : 4m 6s
Average visits per report hour : 4.29
Average visits per hour : 4.88

| Room | Caregiver | TimeIn |
|------|-----------|---------------------|
| 352 | Alexandra | 08/25/2015 00:06:16 |

With quick reports, a family will go from “no one has been in to visit my loved one” to “wow! You are doing a great job, Thank you!”

“Patient’s families do a complete 180 once they see the reports. My visits to the patient advocate’s office have decreased significantly.”

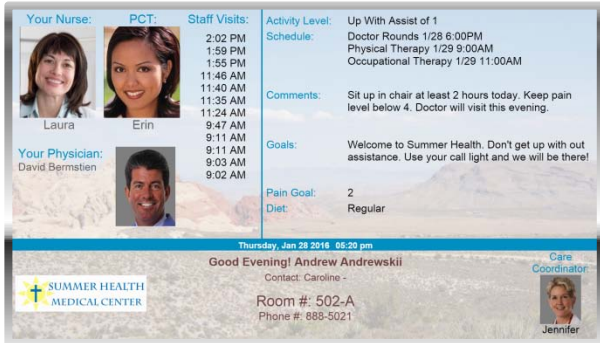
Contact Isolation
STOP See nurse before entering **STOP**
To prevent the spread of infection:
Cleaning Wipes
Hand Gel
Wear Gown
Eye Protection
Wear Gloves
Additional Information:
Family Only
Vision Impaired
Room 204 9/18/14 1:55 pm

Our customers have **increased Patient Satisfaction Scores, Strengthened Teamwork, Improved Patient Outcomes**, Decreased negative feedback, and have saved precious time and money. Automated hourly rounding isn't a concept requiring committees and follow-up and coercing of staff – it is an Automated process – an investment in the positive outcomes of patients and your success as a healthcare facility that has immediate results.

MTR® Automated Hourly Rounding can start with little more than a rounding board. Simple reports are always included. Add on workstation whiteboards, Electronic “marker” boards, Patient Room Communication Boards, custom Rounding reports, and Hallway Precautions Displays. **Call today to learn how you, your patients, and your team can all benefit from Automated Hourly Rounding.**

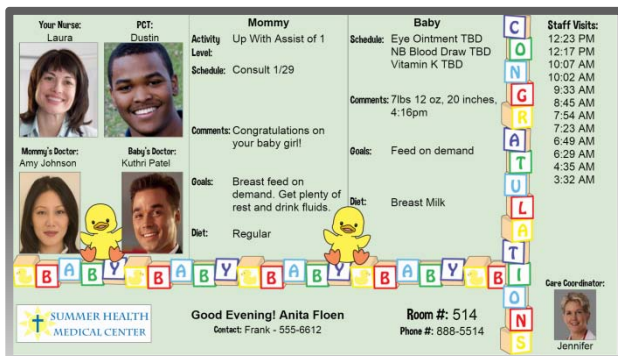
Managing Team Response (MTR®) – Patient Room Communication Boards

"It's amazing. I hope every hospital puts it in every room. There were so many times that I couldn't remember my caregiver's names. The last two times, I had the same doctor and I have no idea what his name is. With this I can know who is taking care of me and actually recognize them!"... D. F., patient



"I walked in the room and my patient said 'Hi Jenny!' with a big smile. I was shocked since he was a MVA with a severe head injury. I asked how he knew me and he pointed the board. 'I recognized your picture.' Was his answer..." J. S., RN

"My mother told me that no one had been in her room for hours. I looked at the board and saw all the staff visits listed. 'Look mom, someone was just here 10 minutes ago.' I told her. She looked at the board and seemed relieved. She had just forgotten. It is great comfort to us both to know she is being checked on often." P.B., family member



"Knowing who walked in my room was a big relief. I was already so nervous being in the hospital but all my care team pictures and names were displayed. Then to see the name and picture of the person walking in just made all the difference." E.V., Patient

MTR® Patient Room Communication Boards bring an exceptional level of comfort, and confidence in quality of care, to your patients. The unique technology allows the boards to be customized per department and even per patient. It can be changed to a discharge board with a few clicks.

Nurses love it since it updates automatically while still allowing them to include personal comments and goals. Patients and their families love it because it consistently communicates the information most important to them. MTR® Patient Room Boards can be in any patient room including ED, OB, ICU, Peds, Med-Surg and more.

Contact us today to arrange an on-site demo, web demo, or a site visit at 800-366-2368.