

Managing Team Response (MTR®) - Automated Hourly Rounding – The Big Picture

“We have seen an increase in our Press Ganey® scores of about 7 points in just a few months”

“Our Patients and their Families really appreciate seeing the Staff Visits on the Patient Room Board. It comforts them to know they are being seen regularly and gives them confidence they are well cared for.”

HR	Caregiver	Time Out	Room	Patient	Nurse	As
●	Evan	5:01 P	348	Gwen Marra	Marsha	Ev
			350			
●	Marsha	5:15 P	352	George Washburn	Marsha	Ev
●	Evan	4:14 P	354	Thomas Jeffreys	Marsha	Ev
●	Stacia	5:02 P	356	Antonio Mora	Jennifer	Sta
●	Laura		358	Ashley Bohnenkamp	Laura	Eri
●	Erin	5:04 P	360	Mira (June) Brandt	Laura	Eri
			362			
●	Evan	4:44 P	364	Randy Rockwell	Jennifer	Sta
●	Marsha	5:06 P	366	Owen Sandbulle	Marsha	Ev
●	Jennifer	4:29 P	368	Donald Naimoli	Jennifer	Sta
●	Andrew	4:02 P	370	Mary Scooter	Jenny	An
●	Lizbet		372	Julene Dekkers	Mark	Liz
●	Jenny	4:19 P	374	Mary Evink	Jenny	An
●	Stacia	5:10 P	376	Phillip Sullivan	Jennifer	Sta
●	Laura	4:59 P	378	John Olthoff	Laura	Eri

“Our team can see at a glance the patient that needs to be seen next. Not only has it reduced call lights but it has really developed a team spirit. Everyone wants to make sure all the patients are seen for their rounds even if it isn’t ‘their turn’.”

Your Nurse: Jennifer
Assistant: Kendra
Staff Visits: 2:19 PM, 2:15 PM, 2:07 PM, 1:58 PM, 1:07 PM, 12:54 PM, 12:50 PM, 11:46 AM, 11:15 AM, 10:45 AM, 10:44 AM, 9:08 AM, 8:45 AM
Activity Level: Up in Chair
Schedule: Care Conference 1/28 4:00PM, MRI 1/29 9:00AM, Ultrasound 1/29 12:00PM
Comments: Keep head of bed up 30 degrees. If you have any questions don't hesitate to press your call light.
Goals: Walk the hall three times a day with assistance
Diet: Clear Liquid
Wednesday, January 28th, 2015 4:32pm
Good Afternoon! Sara De Vries
 Contact Information: Daughter Rita 555-1212
Room # 202
 Phone # 722-8202
 Care Coordinator: Sara De Vries

“Caregivers know when a patient needs rounding because of the hallway cues on the Precautions Display. Since all the key precaution data is also right there they feel confident stepping in to check on a patient as opposed to having to find the nurse or waiting for something to happen (fall, call light, etc..)”

Report Type: Basic Report
 Start Date: 08/25/2015 00:00:00
 End Date: 08/25/2015 23:59:59
 Room Number: 352
 Total visits : 103
 Total Time in room : 7h 2m 27s
 Average Time in room : 4m 6s
 Average visits per report hour : 4.29
 Average visits per hour : 4.88

Room	Caregiver	TimeIn
352	Alexandra	08/25/2015 00:06:16

With quick reports, a family will go from “no one has been in to visit my loved one” to “wow! You are doing a great job, Thank you!”

“Patient’s families do a complete 180 once they see the reports. My visits to the patient advocate’s office have decreased significantly.”

Contact Isolation
STOP. See nurse before entering. STOP.
 To prevent the spread of infection:
 Cleaning Wipes, Hand Gel, Wear Gown, Eye Protection, Wear Gloves
Additional Information:
 Family Only, Vision Impaired
 Room 204 9/18/14 1:58 pm

Our customers have increased Patient Satisfaction Scores, Strengthened Teamwork, Improved Patient Outcomes, Decreased negative feedback, and have saved precious time and money. Automated hourly rounding isn’t a concept requiring committees and follow-up and coercing of staff – it is an Automated process – an investment in the positive outcomes of patients and your success as a healthcare facility that has immediate results.

MTR® Automated Hourly Rounding can start with little more than a rounding board. Simple reports are always included. Add on workstation whiteboards, Electronic “marker” boards, Patient Room Communication Boards, custom Rounding reports, and Hallway Precautions Displays. **Call today to learn how you, your patients, and your team can all benefit from Automated Hourly Rounding.**