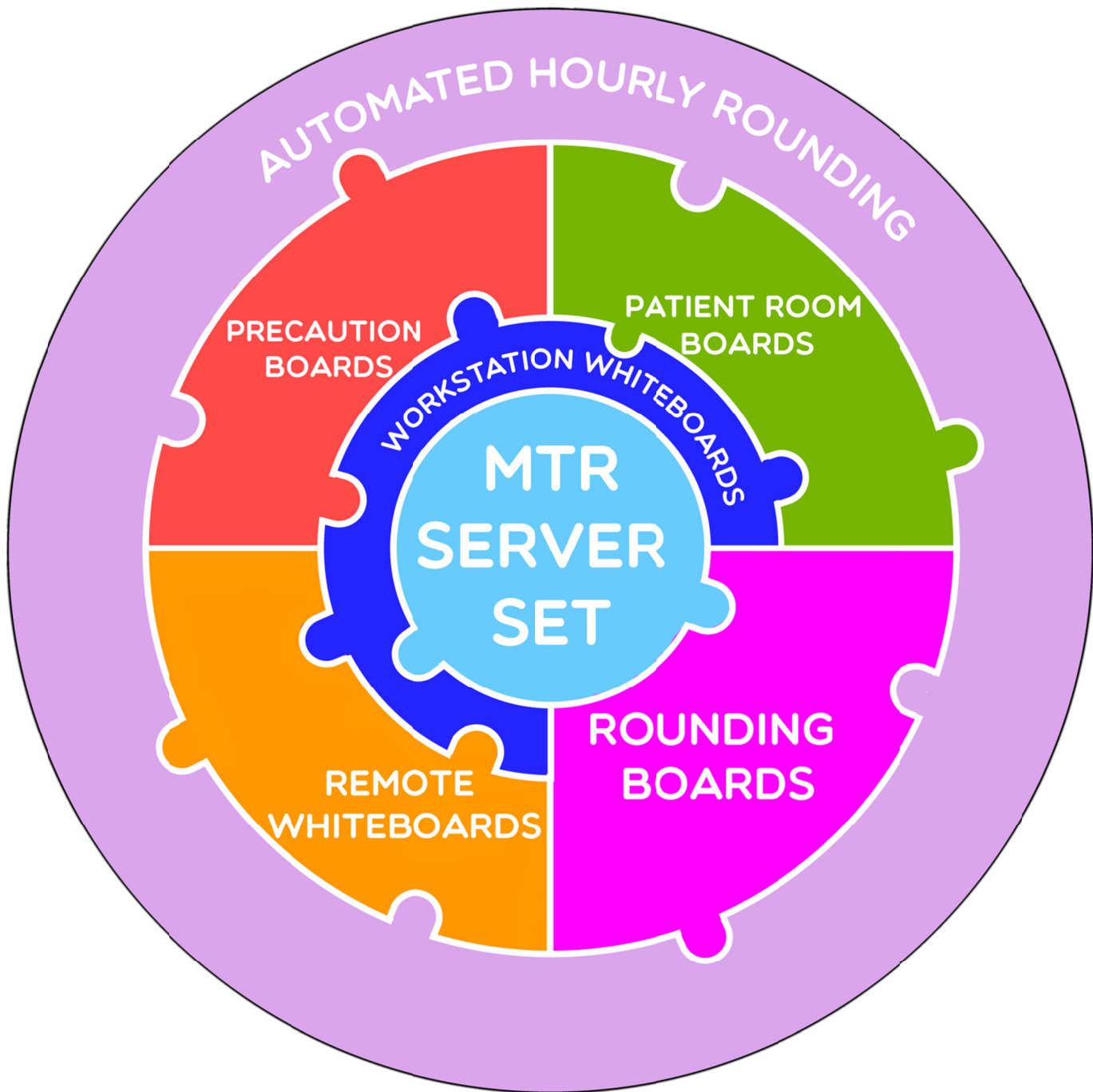# Managing Team Response (MTR®) – A Modular Approach

Build the MTR® system that supports your priorities, budget, and timeline.

MTR® Server Set: At the heart of it all is the MTR® System Server. This provides the customizable database and the core software you need to get started with Managing Team Response. **MTR software has been consistently praised as being highly intuitive and easy to use.** We work closely with you to ensure that your needs are being met and that the system has the right information for each facility and nursing unit.

Workstation Whiteboards: are included with each MTR® system and are the access and control points for Users and Managers. They provide both overviews and discrete details of key information your team needs, in addition to displaying department messages. You can use your existing hospital workstations or choose stand-alone MTR® workstations.

Once the central MTR® module is installed, any of the other modules can be added on according to your priorities and budget. Over time you can upgrade to the complete MTR® system and ensure that you are getting all of *the right information to the right people at the right time*.

Automated Hourly Rounding

(AHR) can be added using a presence badge system and is a completely hands-free function. AHR integrates with all other MTR® displays. Benefits include freeing staff from paperwork, building teamwork, reducing patient/family anxiety and easy reporting. Caregivers are assured that they receive full credit for time spent with patients and hand written rounding logs and related paperwork are eliminated. *Add Automated Hourly Rounding if your facility has been struggling with hourly rounding or patients (families) ask about caregiver presence. Add hands-free rounding boards for high visibility of rounding status.*

Rounding Boards

display Automated Hourly Rounding data and are completely hands-free. Rounding Boards assure **all** team members are aware of the rounding status of **all** patients at **all** times. Highly visible rounding status strengthens teamwork and nursing excellence in timely rounding and time spent with patients. *Add rounding boards to build teamwork, reduce stress, increase visibility, and improve outcomes based on excellent rounding practices. (Requires Automated Hourly Rounding.)*

Remote Whiteboards

(RWB) are large electronic displays that replace Nurse Station marker boards and display the key data that the team needs to know. Assignments, phone numbers, key risk data, and rounding status are some of the many options to choose to show. Fully customizable and HIPAA compliant, the data that shows on a Medical Surgical floor may vary significantly from the view seen in your Rehabilitation Department, Patient Waiting Area, Surgery Department, or Doctors Lounge. Included with each Remote Whiteboard is the ability to share Hospital News and/or Department News. *Add RWB's if your facility needs timely communication of current data throughout, without having to constantly update messy marker boards.*

Patient Room Boards

are electronic displays that replace the marker boards in a patient room and provide real-time information to your patients. Staff assignments and rounding data are automatically displayed ensuring that key data is up-to-date and family feedback will shift from concern about not knowing who the caregiver is to instant recognition of the care team and high confidence in their consistent visits. Your patients are oriented and have reduced anxiety with such information as room number, date, time and even their family contact information visible at a glance. Care team can spend time in the room addressing the patient's needs instead of updating marker boards. Using established design templates, we work closely with your team to design the Patient Room Board that works best for your facility or nursing unit. *Add Patient Room Boards if Patient Satisfaction, team communication, **Always Communicating well with your patients** is your priority.*

Precaution Displays

in the hallway replace magnets, paper signs, sliders, and whatever other method you have used to try to communicate critical precaution data. Isolation precautions, Fall precautions, Allergies and other data are visible and up-to-date. Data can be displayed as icons or text assuring key data is communicated to the right people and patient privacy is protected. Rounding cues are displayed on Precaution Displays as another visible reminder for the team's benefit. *Add Precaution Displays if Patient Safety and Reducing Sentinel Events are your priority.*

Managing Team Response®