

# How often was the Patient Room Board in Your Room updated?

Always Usually **Sometimes** Rarely Never

## For a Patient Room COMMUNICATION Board to be Patient Centered...

...IT MUST BE:	Managing Team Response® (MTR)® Electronic Patient Room Board	Traditional Dry Erase Marker Boards	General Patient Information on a channel on a Hospital CATV system*
<b>Reliable</b>	Automatically Updates Key information Such as Date, Time, Day of Week, Rounding Data**, as well as Photos, Names and Extensions of Care Team.	Often not updated throughout patient stay.	Requires additional infrastructure in TV System.
<b>Visible</b>	Always Visible to patient with customizable timed dimmers.	Yes, But is it up to date?	Only visible when channel is selected. Hidden from loved ones.
<b>Legible</b>	Always Easy to Read.	Not always easy to read.	Can be read only if selected and regular use of TV is interrupted.
<b>Secure</b>	User ID and password required to update.	Anyone can erase or change.	CATV Head end often not in secure environment.
<b>Understandable and clear to the Patient &amp; Family</b>	Displays Data per hospital standards in common vernacular such as stating "Do not eat or drink anything" instead of NPO.	Often in clinical language.	Not accessible to patient and family without interaction.
<b>Current</b>	Data updates at shift change and per minute automatically. Data clears at discharge.	Depends on nurse's time available to constantly update.	May be current but patient and family can't always see it. Therefore it does not keep them up-to-date.
<b>Customizable***</b>	Hospital branding and standards always included while individual departments and rooms and patients can be unique to both their personality and the phase of their stay.	Usually one size fits all throughout facility or department.	Usually one size fits all.
<b>Easy to use</b>	Securely and easily update information from any hospital workstation. System has been highly praised as intuitive and easy to use.	Requires supply of markers and cleaning supplies.	Requires use of pillow speaker, remote, or keyboard by patient or family to view data.
<b>Saves Nurse Time</b>	Nurses freed from daily/per shift updating multiple boards in multiple rooms. Ancillary departments can update key data as needed. Automated Rounding** eliminates need for paper log sheets as well!	Requires nurses update daily and per shift (one study suggests avg. time spent is 4.1 minutes, per board per shift).	Requires each channel to be personalized for each shift.
<b>Track Data</b>	Allows reporting of all data displayed to patient throughout stay even as they step-down or transfer to different units.	No tracking of data.	Limited reporting capability.
<b>Clean/Sanitary</b>	No markers, no cleaning.	Requires markers and cleaning. Often messy with ghosting, marker dust, and wall stains.	Requires patient and / or family member to use remote or keyboard to view.

\* Of 80 CNO's Surveyed only one preferred the patient room board information to be in the TV system. The other 79 agreed that to be an effective communication tool it must be EASY for the Patient and Family to SEE and READ and must always be VISIBLE.

\*\* History of Rounding visits display automatically when Automated Rounding is added to the patient room board. Nursing team is freed from updating paper log sheets in room.

\*\*\* MTR Electronic Patient Room Boards are customized not only for your facility and department but ALSO for your patient and their stay. Click and change the room template to your patient's preferences and needs..

.. And a fourteen year old boy can have a sports or animal themed template instead of the pediatric unit standard of crayons or teddy bears

.. And a mother / baby board can begin with the Mother only board and transition to the mother / baby board when (if) appropriate

.. And Elderly patients can have a larger font

.. And Your staff will appreciate moving from an in-patient focus to discharge or even a therapy board!